

DEPARTMENT OF THE ARMY TECHNICAL BULLETIN

WARRANTY PROGRAM

FOR

SEMITRAILER, TACTICAL, DUAL PURPOSE
BREAKBULK/CONTAINER TRANSPORTER,
22½ TON, M871A1
(NSN 2330-01-226-0701)

Headquarters, Department of the Army, Washington, D.C.

17 DECEMBER 1987

REPORTING ERRORS AND RECOMMENDING IMPROVEMENTS

You can help improve the bulletin. If you find any mistakes or if you know of a way to improve the procedures, please let us know. Mail your letter or DA Form 2028 (Recommended Changes to Publications and Blank Forms) direct to: U.S. Army Tank-Automotive Command. ATTN: AMSTA-MB, Warren, MI 48397-5000.

1. General. This bulletin is intended to clarify the warranty for Shoals American Industries 22½ Ton M871A1 Semitrailer procured under contract DAAE07-85-CJ058. It contains instructions for obtaining services and/or supplies covered under warranty. *This bulletin also describes methods of processing warranty claims. For additional warranty information on the Semitrailer or any U.S. Army Tank-Automotive Command (TACOM) equipment, contact your local Warranty Coordinator (WARCO) or TACOM Logistics Assistance Representative (LAR). If your WARCO or TACOM LAR

is not available or if additional information is required, contact TACOM through the 24-hour hot line. The number to call is AUTOVON 786-7889, Commercial (313) 574-7889. The caller should be prepared to provide: (1) name, (2) AUTOVON and commercial telephone numbers (3) complete unit designation, (4) identification of vehicle to include serial number(s), (5) a brief description of the problem, and (6) the contract number.

***NOTE: Warranty cited in this bulletin replaces all previous warranties.**

Distribution: "Approved for public release: distribution is unlimited".

2. Explanation of terms.

a. Abuse. The improper use, maintenance, repair, or mishandling of warranted items that may cause the warranty of those items to become void.

b. Acceptance date. The date the equipment is accepted (signing of Form DD 250) into the Army's inventory by an authorized representative of the Government.

c. Contractor. The supplier of equipment who enters into an agreement directly with Government to furnish supplies.

d. Defect. Any condition or characteristic in any supplies furnished by the contractor that is not in compliance with the requirements of the contract.

e. Failure. A part, component, or end item that fails to perform its intended use.

f. Manufacturer's recall. A defect relating to design which requires the manufacturer to repair or replace a defective part or assembly which may affect the operation or effective use of the items.

g. Reimbursement. A provision in a warranty which allows the Government to recover supply and/or labor costs incurred during the warranty period.

h. Repair. A maintenance service/action required to restore an item to serviceable condition.

i. Repairable. An item that may be reconditioned or economically repaired for reuse.

j. Repair Activity. The activity authorized to perform repairs IAW the Maintenance Allocation Chart (MAC)

k. Serviceable. The condition of an item which meets all the requirements and performs the functions for which it was originally intended.

l. Supplies. The end item and all parts and accessories furnished by the contractor, including related services required by contract.

m. WARCO. Warranty Control Office which serves as the intermediary between the troops owning the equipment and TACOM.

o. Warranty claim. Action started by the equipment user for authorized warranty repair or reimbursement.

p. Warranty period. Time during which the warranty is in effect.

q. Warranty start date. The date the warranty is put into effect. The warranty start date will be the same as the equipment's acceptance date.

3. Coverage Specific.

a. Type. This bulletin applies only to the M871A1, 22½ -Ton Semitrailer, NSN 2330-01-226-0701, which is manufactured by Shoals American Industries, Muscle Shoals, Alabama, under Contract DAAE07-85-C-J058. Notwithstanding inspection and acceptance by the Government of the supplies furnished under the contract, the contractor warrants that the supplies are free from defects in design, material, and workmanship and will conform with the specifications and all other requirements of this contract for a period of 15 months from date of acceptance, as shown on Material Inspection and Receiving Report (DD Form 250). Additionally, the contractor provides an extended warranty to the Government for the following:

Hutch Suspension Assembly 2 years from date of vehicle acceptance.

Midland Berg Spring Brake Chamber -2 years from date of vehicle acceptance.

Cooper Tires -Tread life, or when tread is worn down to 2/32 of an inch as shown by tread wear indicators.

Any supplies or parts corrected or furnished in replacement shall also be warranted to the same extent as supplies initially delivered. The contractor shall