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DEPARTMENT OF THE ARMY TECHNICAL BULLETIN

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**WARRANTY PROGRAM**

**FOR**

**SEMITRAILER VAN: ELECTRONIC, 6-TON, 2-WHEEL,  
M373A2**

Contract DAAE07-89-C-J029

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**Headquarters, Department of the Army, Washington, DC**

**31 October 1991**

**REPORTING ERRORS AND RECOMMENDING IMPROVEMENT**

You can help improve this Technical Bulletin. If you know a way to make the information more understandable, please let us know. Mail a letter or your DA Form 2028 (Recommended Changes to Publications and Blank Forms) directly to: Commander, U.S. Army Tank-Automotive Command, ATTN: AMSTA-MB, Warren, MI 48397-5000. A reply will be sent to you.

**1. General.** This bulletin provides implementation instructions for the Warranty on the Semitrailer, Van: Electronic, 6-Ton, 2-Wheel. It contains instructions for obtaining services and/or supplies covered under warranty. This bulletin also describes methods of processing warranty claims. For additional warranty information on the Semitrailer Van or any U.S. Army Tank-Automotive Command (TACOM) equipment contact your local Warranty Control Office/Officer (WARCO) or TACOM Logistics Assistance Representative (LAR). If your WARCO or TACOM LAR is not available or if additional information is required, contact TACOM. The number to call is DSN 786-7423, COMMERCIAL (313) 574-5423. The caller should be prepared to provide: (1) name, (2) DSN and commercial telephone numbers, (3) complete unit designation, (4) identification of the vehicle to include serial number(s), (5) a brief description of the problem and (6) the contract number (see paragraph 3 a.).

**2. Explanation Of Terms.**

**a. Abuse.** The improper use, maintenance, repair or handling of warranted items that may cause the war-

ranty of those items to become void (for example, not following service intervals, using the vehicle for other than what is intended).

**b. Acceptance.** The execution of the acceptance block and signing of DD Form 250 by an authorized Government representative, unless vehicles are placed in contractor storage in which case acceptance shall mean date of shipment from the contractor's facility.

**c. Acceptance Date.** The date an item of equipment is accepted into the Army's inventory by the execution of the acceptance block and signing of a DD Form 250 or approved acceptance document, by an authorized representative of the Government.

**d. Contractor.** The supplier of equipment who enters into an agreement directly with the Government to furnish supplies.

**e. Correction.** The elimination of a defect.

**f. Defect.** A failure to conform to contract specifications or requirements.

**g. Failure.** A part, component, or end item that fails to perform its intended use.