WARRANTY PROGRAM
FOR

AIR CONDITIONER, HORIZONTAL COMPACT, 36,000 Btu/Hr, MULTIPLE POWER INPUT MODEL MH40-MP NSN: 4120-01-330-6543

Approved for public release; distribution is unlimited.

HEADQUARTERS, DEPARTMENT OF THE ARMY
30 September 1991

Department of the Army Technical Bulletin

WARRANTY PROGRAM

for

AIR CONDITIONER, HORIZONTAL COMPACT,

36,000 Btu/Hr, MULTIPLE POWER INPUT

MODEL MH-40-MP

NSN: 4120-01-330-6543

Headquarters, Department of the Army
Washington, D.C.
30 SEPTEMBER 1991

Approved for public release; distribution is unlimited.

Reporting Errors and Recommending Improvements: You can help improve this bulletin. If you find any mistakes or if you know of a way to improve the procedures, please let us know. Mail your letters, DA Form 2028 (Recommended Changes to Publications and Blank Forms) or DA Form 2028-2 direct to: Commander, U.S. Army Troop Support Command, ATTN: AMSTR-MMTS, 4300 Goodfellow Blvd., St. Louis, MO 63120-1798. A reply will be furnished to you.

1. GENERAL. The purpose of this technical bulletin is to outline the procedures for identifying warranted items of the air conditioner. This bulletin defines a material and workmanship warranty for the equipment described within this document.

2. EXPLANATION OF TERMS. The definitions that apply to this Warranty Technical Bulletin can be found in Appendix A.

3. COVERAGE. The contractor, Airtacs Corporation, guarantees the air conditioner as described within Table 1-1 and all parts thereof, at the time of acceptance or delivery, to be free from all defects in material and workmanship for 12 months from the date unit is placed into service not to exceed 24 months from acceptance date. An additional 12 month applies to the motor controller and logic box assembly. Expendable items such as filters (air, fuel and oil), or any expendable items provided as part of spares, are not covered under the warranty on this contract.

This publication is required for official use or for administrative or operational purposes only. Distribution is limited to U.S. Government Agencies. Other requests for this document must be referred to: U.S. ARMY TROOP SUPPORT COMMAND, 4300 GOODFELLOW BLVD., ATTN: AMSTR-MMTS, ST. LOUIS, MO 63120-1798.

Table 1-1. Covered Item.

Nomenclature:	Air Conditioner, Horizontal Compact, 36000 Btu/Hr
Line Item Number:	0001
Model Number	MH40-MP
NSN:	4120-01-330-6543
Manufacturer and Part Number	Airtacs Corporation Red Lion, PA 19363 FSCM: 67302 Part Number: 13229E6700
Serial Numbers:	0001 through 1072
Contract Number:	DAAK01-90-D-0062
Coverage Period:	24 months
Type of Coverage:	Material and workmanship

4. CONTRACTOR RESPONSIBILITIES. The contractor is responsible for providing repair or replacement of warranted items as prescribed by this Technical Bulletin upon receipt, within the warranty period, of a properly completed Material Deficiency Report (MDR) along with the hardware to be repaired or replaced.

a. The contractor shall repair or replace all defective parts within 10 days of receipt as above provided, or within such additional time as the contractor and attracting officer shall agree is reasonable under all circumstances.

b. If the contractor fails to accomplish the repair or replacement within the prescribed time limits, the government may procure the required parts from another source and the contractor shall be responsible to reimburse the government the costs of such procurement as well as reasonable labor charges to effect the repair. In such event, the contractor may retain the items which were returned and not timely repaired or replaced.

c. If the government determines that a defective warranted item is within the maintenance capability of the user, but is within the responsibility of the contractor as prescribed herein, the user may proceed to repair or replace. Any parts which are shown to be defective at the time of delivery, may be returned to the contractor for replacement and the contractor will replace them at no cost to the government.

d. In all situations where repair or replacement requires transportation of the nonconforming or defective item(s), shipping costs from the original line item delivery point to the contractor's plant and return shall be at the expense of the contractor.

5. GOVERNMENT RESPONSIBILITIES. The Government will initiate warranty claim actions (WCA) for warranted items and material deficiency reporting (MDR) actions for system failures in accordance with DA PAM 738-750. The TROSCOM warranty control office (WARCO), AMSTR-MEPN, DSN 693-9393, CMCL (314) 263-9393, will handle warranty claims that are generated by the using units. The TROSCOM WARCO, in conjunction with the TROSCOM Contracting Officer will generate action with the contractor to resolve the WCA's.

a. **Government Maintenance.** Using units are allowed to perform troubleshooting, preventive maintenance and replacement of defective components as authorized by Technical Manual TM 9-4120-404-14 and the Maintenance Allocation Chart included in that manual.

b. **Owning Unit Responsibilities.** Owning unit will initiate warranty claim actions (WCA) for warranted items in accordance with DA PAM 738-750.

c. **Army Oil Analysis.** Not applicable.

d. **Alterations / Modifications.** Alterations and/or modifications shall not be made unless expressly authorized or directed by U.S. ARMY TROOP SUPPORT COMMAND, 4300 GOODFELLOW BLVD., ATTN: AMSTR-MEP, ST. LOUIS, MO 63120-1798, AUTOVON 693-9404, CMCL (314) 263-9404.

6. DESIGN / PERFORMANCE SPECIFICATIONS. Not applicable.